

STRENGTHEN AND GROW YOUR MINISTRY

LCEF MINISTRY MOMENTS VIDEO SERIES

Online Ministry #5 – Online Office Hours

Rev. Tom Eggebrecht

LCEF Vice President Ministry Solutions

People often feel that churches do not communicate enough about congregational updates, events, and issues.

How to use the internet to better communicate with members?

1. Online office hours

- Pastors and/or other leaders set aside specific times to communicate with individuals or small groups of members.
- Set regular times each week or each month.

2. Pastoral office hours

- Individual counseling
- Prayer
- Private confession and absolution
- Grief care
- Group question and answer sessions
- Group dialogue
- Discussion of topics, events, and issues in the congregation

3. Congregation leader office hours

- Making announcements
- Answering questions
- Requesting feedback about ministries of the congregation
- Providing progress updates on congregation goals and objectives